



HURSTVILLE SECURITY  
AND NEIGHBORHOOD IMPROVEMENT DISTRICT

## Report to Members

August 10, 2008

Dear Hurstville Security District Member:

We have now been in operation for six (6) months. We thought this was a good time to report on our progress, and to request your feedback.

### The Patrol and the Patrol Officers

PATROL NUMBER — 432-8818

Current patrol hours — 5:00 pm — 1:00 am (most nights, with double car coverage for many of those hours)

**We have hired seven (7) New Orleans Police Officers**, who now patrol our neighborhood every evening and night. Our security detail is led by Chris Abbott, who has provided security detail to our neighborhood since 1999. (Patrol bios are located on the District's web site.)

All patrol members will be easily identifiable as NOPD. On most days, two cars will be running during the most active evening hours. Extra security will be provided during holidays, as appropriate. And each patrol now carries a GPS system to ensure accountability. This is new.

The security officers patrol the neighborhood and are available to escort you into and out of your houses. Please call them if you see any suspicious behavior.

### Security District Web Site and Communications

Our web site is now up! The web address is — [www.hurstvillesecurity.com](http://www.hurstvillesecurity.com)

If you haven't already done so, please take a look at the web site. MORE importantly, **please go to the web site and register!** The registration button is at the top of the page. (Most of you should have received automated user names and passwords. These can be changed after you sign in. If you don't remember your user name or password, just click on the links on the registration page, and they will be sent to your e-mail.)

Our best means of providing safety information quickly to District members is by e-mail, but we do also send some letters by US Mail (like this one). This e-mail/ mailing list is also used by our Neighborhood Association to send out general information about our neighborhood and things that affect all of us. **By registering, you will help us know that we have your correct -- and current -- contact information.**

We also intend to use the website and email list to distribute important information about the neighborhood in the event of another Katrina-like evacuation. Registration will help ensure you receive those emails.

**The web site has a Message Board**, which provides a means to communicate with the rest of the neighborhood. Please check it out. On the web site, you can also go back and review all Alerts that have been sent. And we have included on the site lots of other information about the Security District, our neighborhood and our City.

**The web site is also the best way for you to send in questions and comments.** (The “Contact Us” link at the top of the page will send an e-mail directly to our Executive Director, Shelley Landrieu. Her phone and fax are also listed.)

If new neighbors move into the neighborhood, please let them know about the Security District and ask them to register on the website so that they will receive Security District information.

If you own rental apartments in the neighborhood, please pass this information on to your tenants and ask that they register so that they will receive Security District emails and will have access to the Security District website.

\*\*\* We would like to thank Gene Dry, one of your neighbors, who has been extremely helpful. Gene has allowed us to use his company's computer servers to run our web site! Thank you, Gene! \*\*\*

### **Vehicle Decals and Phone Stickers**

In a previous mailing we sent out purple Hurstville vehicle decals and stickers with the patrol number that can be placed on or near your telephones. If you did not receive those decals or stickers or need more, please “Contact Us” through the website.

### **We Want Your Feedback!**

We remain committed to doing everything possible to improve your security and safety. We would like to hear your thoughts, comments and questions on how we can further improve the security of the neighborhood. What is working? What is not? Have you had contact with the patrol officers? Were they professional? How can they help you better? Etc.

**Your feedback is very important, and it is easy to give!** All you have to do is go to the web site, click “Contact Us” at the top of the page, and let us know your thoughts. Thank you!!

Sincerely,

*The Security District Board*